

PHILIP GOLDWASSER

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Summary:

A Certified Novell Engineer and Cisco Certified Network Associate with over 15 years of computing experience coupled with strong experience in software support. A proven ability to train others in using and troubleshooting major software packages. Extensive knowledge of installing, maintaining and troubleshooting Novell NetWare, GroupWise, Windows 2000/2003, LAN, and WAN hardware. Experience with Internet applications and integration. Productive and efficient work habits without supervision.

Technical Skills:

- ◆ Experience with Windows Workstation and Server platforms, including Active Directory, Exchange Server, SQL Server and Office up to 2003.
- ◆ Intimate knowledge of Novell products including all versions of NetWare, GroupWise, ZenWorks, and BorderManager.
- ◆ Experience with Red Hat Linux Enterprise 4.
- ◆ Proficiency with Microsoft Exchange 2003 including OWA and RPC over HTTP.
- ◆ Experience performing migration from Novell to Microsoft.
- ◆ Extensive experience with Cisco Routers, Switches, Firewalls, Wireless LAN Controllers and Wireless Access Points.
- ◆ Expertise with Compaq, IBM, Dell, HP and other major hardware systems. Administration and support expertise with Macintosh computers up through OS X.
- ◆ Expertise installing and maintaining PC and MAC computer equipment, and network hardware and cabling.
- ◆ Experience with Blackberry devices and Blackberry Enterprise Server.
- ◆ Proficiency with Ethernet, TCP/IP, SPX/IPX, RIP, OSPF and many other protocols.
- ◆ Experience with Shiva, Netscreen and Netgear firewalls.
- ◆ Experience with Citrix Netscaler.
- ◆ Telephone switch expertise with Nortel Meridan including VoIP

Employment History:

KRAMER, DILLOF, LIVINGSTON & MOORE

03/07 – Present

Manager of Information Technology

- ◆ Administered 50 node Microsoft LAN including Active Directory, Exchange 2003 and Windows Server 2003.
- ◆ Migrated firm to Microsoft Exchange / outlook.
- ◆ Researched and implemented “Trial Director” software to manage trial exhibit presentation during trials.
- ◆ Administered Blackberries and other remote handheld devices and Blackberry Enterprise Server.
- ◆ Managed project to redesign website including Search Engine Optimization.

JWT

Network Manager (Contract)

06/06 – 02/07

- ◆ Responsible for Local Area Network for 1000 employee office in NYC with over 100 servers.
- ◆ Managed 4 Network Administrators.
- ◆ Installed and configured Citrix Netscaler Application Switch for load balancing internal and external web applications.
- ◆ Project leader for Backup System overhaul consisting of adding backup to disk technology as well as tape, offsite storage and DR site planning.
- ◆ Project leader to virtualize 50 plus servers down to 7 VMWare ESX Servers.
- ◆ Project leader for North American Data Center creation in NYC office.
- ◆ Project leader to install new Storage Area Network, migrate data from old SAN and create new ESX servers on new SAN.

BROAD STREET INC.**07/04 – 06/06**

Manager of Information Technology

- ◆ Administered 200 node Microsoft multi-national WAN including Active Directory, Exchange 2003 and Windows Server 2000 – 2003 with a staff of three.
- ◆ Managed conversion from Novell GroupWise to Microsoft Exchange Server 2003.
- ◆ Managed project integrating Novell eDirectory and Microsoft Active Directory using Novell Nsure Identity Manager.
- ◆ Administered Blackberries and other remote handheld devices and Blackberry Enterprise Server.
- ◆ Managed migration of Novell NetWare to Microsoft Windows Server 2003.
- ◆ Supervised VPN implementation using Intel/Shiva VPN Gateways and RADIUS to authenticate to Active Directory.
- ◆ Created project plans for all upgrades and expansion and wrote detailed systems documentation.
- ◆ Designed and implemented company disaster recovery plan including Veritas Backup Exec.
- ◆ Worked within company IT budget negotiating contracts and acting as contact person for multiple vendors.

RAMAZ SCHOOL**07/02-07/04**

Director of Information Technology

- ◆ Managed all computer and telecommunication operations of 250 employee, 1200 student private school with three buildings and a staff of four.
- ◆ Administered 700 Node multi site 15 server WAN with NetWare 6.5, 6, and 5.1, Windows 2000 and Windows 2003 servers; IPX & TCP/IP, Windows 2000 and XP Professional on the desktop.
- ◆ Designed, implemented and administered high availability network using NetWare 6.5 clustering and SAN.
- ◆ Designed and supported multi-office WAN & Internet connectivity with Cisco 2600 series routers and Cisco Catalyst 2900 and 3550 switches.
- ◆ Implemented use of LDAP for authentication.
- ◆ Administered SQL and Oracle databases for human resources and school management systems.
- ◆ Designed and administered remote access capabilities using Citrix MetaFrame.
- ◆ Designed network using iPrint/NDPS, iFolder and NetStorage for remote access and printing.
- ◆ Administered and monitored network using ZenWorks for Desktops and Servers.
- ◆ Managed multi-platform integration and future development including Novell DirXML / Identity Manager synchronization between Novell eDirectory and Microsoft Active Directory.
- ◆ Created network security and systems policies and standards for students, teachers and administration.

VENTURE DIRECT WORLDWIDE**10/98 - 02/02**

Manager, Information Systems

- ◆ Managed all computer operations of 250 person multi-office sales company with staff of four.
- ◆ Designed, implemented and administered 300 Node multi site 10 server WAN with NetWare 5, 4.11, 3.2, Windows NT 4.0 and Windows 2000 servers; IPX & TCP/IP, Windows 98, Windows 2000 Pro and MAC on the desktop.
- ◆ Created project plans for local and wide area network design.
- ◆ Moved company's frame relay WAN to a VPN using PIX firewalls.
- ◆ Converted from NetWare print queues to NDPS.
- ◆ Implemented staff training sessions and continuing education requirements.
- ◆ Enabled, trained and supported multiple users on the Internet.
- ◆ Designed backup procedures using Computer Associates AcserveIT.

POLAKOFF & MICHAELSON, C.P.A.**06/96 - 09/98**

Manager, Information Systems

- ◆ Migrated company to GroupWise 5 Email system with workstation clients.
- ◆ Designed, installed and configured multi-site and multi platform local and wide area networks for firm and clients.
- ◆ Created detailed technical specifications based on client's network needs.
- ◆ Consulted on computer issues and managed various projects for firm's clients.
- ◆ Installed and maintained PC and MAC computer equipment and network hardware.
- ◆ Installed and supported Novell NetWare and Windows NT on various size networks.

RIVINGTON HOUSE HEALTH CARE FACILITY
PC LAN Coordinator

10/94 - 06/96

USER TECHNOLOGY ASSOCIATES
LAN Administrator

10/93 - 10/94

BETH ISRAEL CONGREGATION
Program Director/Computer Coordinator

8/90 - 06/93

Education:

Rutgers University
Bachelor of Arts, 1988

Jewish Theological Seminary of America
Master of Arts, 1990

Certifications:

Certified Novell Engineer (CNE) 6
Cisco Certified Network Associate (CCNA)
Microsoft Certified Professional (MCP)